



CARIBBEAN ASSOCIATION OF BANKS
Keeping the Industry Proactive, Protected and Profitable

45th CONFERENCE & ANNUAL GENERAL MEETING

**THEME: BANKING IN THE ERA OF
DIGITISATION: THE NEW NORMAL?**



AGM & Conference AGENDA

SAVE THE DATE
OCT 31- NOV 3, 2018
Meliá Nassau Beach
All Inclusive
The Bahamas



Annual General Meeting

Wednesday, 31 October, 2018

- 8:00-12:30 Registration
- 9:00-12:30 Members Forum & Annual General Meeting (Members Only)
- 7:00-9:30 Conference Opening Ceremony & Cocktail Reception

Conference Day 1 - Thursday November 1, 2018

- 8:00- Onwards Registration
- 8:30-8:35 Welcome Remarks- *Joanna Charles, Chairperson, Caribbean Association of Banks/ General Manager of Antigua Commercial Bank*
- 8:35-9:10 **Keynote Presentation:** *Ms. Kristie Powell, CEO and Co-Founder of Coral; Technical Advisor to the Government of The Bahamas- Digital Transformation; Former Senior Technical Solutions Consultant at Google Inc*
- 9:20-9:50 **Presentation: The GAFA (Google, Amazon, Facebook & Apple) Challenge to traditional banking**
Presenter: Mr. Val Srinivas, Ph.D., Research Leader, Deloitte Center for Financial Services
- 10:05- 10:25 **Presentation: Employee Readiness Model for Successful Corporate Transformation**
Presenter: Dr. Rickert Allen, FCIPD, JP , Senior General Manager, Group Human Resources & Facilities Division, National Commercial Bank Jamaica Limited
- 10:40-10:55 **Diamond Sponsor Presentation- Howden UK Group Limited**
- 10:55-11:45 **Coffee Break visits with Sponsors & Exhibitors**
- 11:45- 12:15 **Presentation: Customer Experience Revolution**
Presenter: Mr. Geoffrey H. Fullerton, Managing Director, Fullerton Management Group
- 12:30-12:45 **Diamond Sponsor Presentation- Hitachi Systems Security**
- 12:45- 2:15 **Lunch/ Networking/Exhibitors' Booths**
- 2:15- 2:45 **Presentation: Case Study: Digital Banking Project**
Business Case: Mr. David Hewick, Head Digital Channels, Royal Bank of Canada
- 3:15- 4:00 **Visit to Sponsors Booths**
- 4:00- 4:15 **Diamond Sponsor Presentation- First Citizens Bank**
- 4:15- 5:00 **Panel Discussion: CEO Roundtable: Banking in the Era of Digitisation**
Panel: Mr. Patrik Heuri, General Manager, Hitachi Systems Security Europe
Mr. Garfield "Garry" Sinclair, CEO of The Bahamas Telecommunications Co. Ltd
Mr. Everette Martin, General Manager, The Bank of Nevis Limited
Mr. Bruce Bowen, Founder & Chief Executive Officer, AdvantaQ Solutions / Founder & Managing Partner, Rock Capital Partners
- 5:15- 5:20 **Wrap up**
- 5:20- onward **Free Evening**

Conference Day 2- Friday November 2, 2018

- 8:30- 9:00 **Keynote Presentation: Non- Verbal Communication- Its relevance in today's environment**
*Presenter: Ms. Jan Hargrave, CEO/ Forensic Body Language Expert, Jan Hargrave & Associates
Author of Strictly Business Body Language*
- 9:10- 9:50 **Presentation: Application Programming Interface (API) Platforms: Tranforming the Furture of Financial Services**
*Presenter:Mr. Shawn Van Raay, Senior Director, Enterprise Architecture, CIBC Canada
Mr. Juan Martinez, Global Head of APIs, Connectivity and Identity, SWIFT*
- 10:05-10:15 **Platinum Sponsor Presentation- FISERV**
- 10:15-10:40 **Presentation: Financial Inclusion/ Digitisation**
Presenter: Mr. Carlos Alberto Moya Franco, Regional Manager for Latin America and the Caribbean, Alliance for Financial Inclusion (AFI)
- 10:50-11:15 **Break visits with Sponsors & Exhibitors**
- 11:15- 11:25 **Platinum Sponsor Presentation-TEMENOS**
- 11:25-12:10 **Panel Discussion: Regulatory Opportunities | Challenges | Threats (Fintech Sandbox Regulation, AML, CTF, etc.)**
*Panelist(Regulators): Mr. Timothy Antoine, Governor, Eastern Caribbean Central Bank
Mr. Scott Hendry, Senior Director – Financial Technology, Funds Management and Banking Dept., Bank of Canada
Mr. John A Rolle, Governor, The Central Bank of the Bahamas*
- 12:40 - 2:00 **Lunch/ Networking/Exhibitors' Booths**
- 2:00- 2:10 **Platinum Sponsor Presentation- The America Group of Raymond James**
- 2:10 - 3:10 **Panel: Trade Disruptors (Brexit, EPA, Recent Trade tariffs, Regional Legislation etc):Opportunities/ Challenges for the Caribbean Region**
*Panel : Dr. Jan Yves Remy, Deputy Director, Shridath Ramphal Centre, UWI Barbados
Mr. Sheldon McLean, Coordinator, Economic Development Unit, ECLAC Subregional
Professor John Ashton, Financial Studies, Bangor Business School, UK
Mr. Anthony Ali, Chief Executive Officer, Goddard Enterprises Limited (GEL)*
- 3:40- 3:50 **Platinum Sponsor Presentation- Highgate Systems Inc/ Bevertec CST Inc.**
- 3:50- 4:05 **Coffee Break visits with Sponsors & Exhibitors**
- 4:05- 4:55 **Motivational Talk: Mr. Alvin Law, Motivational Speaker, AJL Communications Ltd**
- 4:55- 5:00 **Wrap up & Closing Session-** Ms. Joanna Charles, Chairperson, CAB/ General Manager of Antigua Commercial Bank
- 7:00 until **Closing Event**

Conference Day 3- Saturday November 3, 2018

Networking Event