



CARIBBEAN ASSOCIATION OF BANKS
Keeping the Industry Proactive, Protected and Profitable

45th CONFERENCE & ANNUAL GENERAL MEETING

**THEME: BANKING IN THE ERA OF
DIGITISATION: THE NEW NORMAL?**



SAVE THE DATE
OCT 31- NOV 3, 2018
Meliá Nassau Beach
All Inclusive
The Bahamas



DRAFT AGENDA

Annual General Meeting

Wednesday, 31 October, 2018

- 8:00-1:00 Registration
- 9:00-1:00 Members Forum & Annual General Meeting (Members Only)
- 7:00-9:30 Conference Opening Ceremony & Cocktail Reception

Conference Day 1 - Thursday November 1, 2018

Conference MC-

- 8:00- Onwards Registration
- 8:30-8:35 Welcome Remarks- *Joanna Charles, Chairperson, Caribbean Association of Banks/ General Manager of Antigua Commercial Bank*
- 8:35-9:10 **Keynote Presentation:** *Ms. Kristie Powell, CEO and Co-Founder of Coral; Technical Advisor to the Government of The Bahamas- Digital Transformation; Former Senior Technical Solutions Consultant at Google Inc*
- 9:20-9:50 **Presentation: The GAFA (Google, Amazon, Facebook & Apple) Challenge to traditional banking**
Presenter: TBC
- 10:05- 10:25 **Presentation: Employee Readiness Model for Successful Corporate Transformation**
Presenter: Dr. Rickert Allen, FCIPD, JP , Senior General Manager, Group Human Resources & Facilities Division, National Commercial Bank Jamaica Limited
- 10:40-10:55 **Diamond Sponsor Presentation- RKH Specialty Limited**
- 10:55-11:45 **Coffee Break visits with Sponsors & Exhibitors**
- 11:45- 12:15 **Presentation: Customer Experience Revolution**
Presenter: Mr. Geoffrey H. Fullerton, Managing Director, Fullerton Management Group
- 12:30-12:45 **Diamond Sponsor Presentation- Hitachi Systems Security**
- 12:45- 2:00 **Lunch/ Networking/Exhibitors' Booths**
- 2:00- 3:00 **Panel Discussion: Case Study: Digital Banking Project**
Business Case: TBC
- 3:30- 4:00 **Visit to Sponsors Booths**
- 4:00- 4:15 **Diamond Sponsor Presentation- First Citizens Bank**
- 4:15- 5:00 **Panel Discussion: CEO Roundtable: Banking in the Era of Digitisation**
Panel: TBC
- 5:15- 5:20 **Wrap up**
- 5:20- onward **Free Evening**

Conference Day 2- Friday November 2, 2018

- 8:30- 9:00 **Keynote Presentation: Non- Verbal Communication- Its relevance in today's environment**
*Presenter: Ms. Jan Hargrave, CEO/ Forensic Body Language Expert, Jan Hargrave & Associates
Author of Strictly Business Body Language*
- 9:10- 9:40 **Presentation: Application Programming Interface (API) Platforms: Tranforming the Furture of Financial Services**
Presenter:Mr. Shawn Van Raay, Senior Director, Enterprise Architecture, CIBC Canada
- 9:55-10:05 **Platinum Sponsor Presentation- FISERV**
- 10:05-10:30 **Presentation: Financial Inclusion/ Digitisation**
Presenter: Mr. Carlos Alberto Moya Franco, Regional Manager for Latin America and the Caribbean, Alliance for Financial Inclusion (AFI)
- 10:45-11:15 **Break visits with Sponsors & Exhibitors**
- 11:15- 11:25 **Platinum Sponsor Presentation-TEMENOS**
- 11:25-12:30 **Panel Discussion: Regulatory Opportunities | Challenges | Threats (Fintech Sandbox Regulation, AML, CTF, etc.)**
*Panelist(Regulators): Mr. Timothy Antoine, Governor, Eastern Caribbean Central Bank
Others- **TBC***
- 1:00 - 2:05 **Lunch/ Networking/Exhibitors' Booths**
- 2:05- 2:15 **Platinum Sponsor Presentation-The Americas Group of Raymond James**
- 2:15 - 3:15 **Panel: Trade Disruptors (Brexit, EPA, Recent Trade tariffs, Regional Legislation etc):Opportunities/ Challenges for the Caribbean Region**
*Panel : Dr. Jan Yves Remy, Deputy Director, Shridath Ramphal Centre, UWI Barbados
Mr. Sheldon McLean, Coordinator, Economic Development Unit, ECLAC Subregional
Professor John Ashton, Financial Studies, Bangor Business School, UK
Moderator- Dr. Toussant Boyce, Head, Office of Integrity, Compliance and Accountability, Caribbean Development Bank*
- 3:45- 3:55 **Platinum Sponsor Presentation- Highgate Systems Inc/ Bevertec CST Inc.**
- 3:55- 4:10 **Coffee Break visits with Sponsors & Exhibitors**
- 4:10- 4:55 **Motivational Talk: Mr. Alvin Law, Motivational Speaker, AJL Communications Ltd**
- 4:55- 5:00 **Wrap up & Closing Session-**
- 7:30 until **Closing Event**

Conference Day 3- Saturday November 3, 2018

9:00am- 4:00pm **Networking Event**